

ATTACHMENT A
CUSTOMER NOTIFICATION LETTERS

COMTECH21, LLC

NOTICE OF CHANGE IN LONG DISTANCE SERVICE PROVIDERS

CURRENT DATE

Dear Current Alliance Group Services Customer:

ComTech21 and Alliance Group Services are pleased to announce that as of **DATE**, Alliance Group Services customer's will begin receiving long distance service from ComTech21. Through an agreement between ComTech21 and Alliance Group Services, ComTech21 will begin providing long distance services to the customers of Alliance Group Services.

Please note the following important information:

1. ComTech21 will provide you with the same or better high quality telecommunications services as Alliance Group Services Inc.
2. The long distance services will be provided at the same or better rates than you currently receive from Alliance Group Services Inc.
3. In the event that you would prefer to use another company as your long distance carrier, you have the right to switch to a long distance carrier of your choice.
4. ComTech21 will reimburse you for any primary long distance carrier change charges if they are imposed by your local exchange carrier in connection with the switch over to ComTech21.
5. You may contact ComTech21 at its toll-free number, 1-877-694-4121, with any questions regarding your change in service to ComTech21.

ComTech21 extends a special welcome to all Alliance Group Services, Inc. customers. We realize you have a choice of telecommunications carriers, and we appreciate your business. Please call ComTech21 at its toll-free customer service number, 1-877-694-4121, if you have any concerns or questions.

Sincerely,

Maria DelNero
Customer Service Manager

COMTECH21, LLC

NOTICE OF CHANGE IN LONG DISTANCE SERVICE PROVIDER

CURRENT DATE

Dear Long Distance Customer formerly served by Alliance Group Services Inc.

ComTech21 is pleased that, as of **DATE**, you have begun receiving long distance service from us. Through an agreement between ComTech21 and Alliance Group Services Inc., ComTech21 has begun providing long distance services to the customers of Alliance Group Services Inc.

In order to make this transition as comfortable to you as possible, we would like you to be aware of the following important information:

1. ComTech21 will provide you with the same or better high quality telecommunications services as Alliance Group Services did.
2. The long distance services will be provided at the same or better rates than you previously received from Alliance Group Services Inc.
3. In the event that you would prefer to use another company as your long distance carrier, you have the right to switch to a long distance carrier of your choice.
4. ComTech21 will reimburse you for any primary long distance carrier change charges if they were imposed by your local exchange carrier in connection with the switch over to ComTech21.
5. You may contact ComTech21 at its toll-free number, 1-877-694-4121, with any questions regarding your change in service to ComTech21.

ComTech21 extends a special welcome to all former Alliance Group Services Inc. customers. We realize you have a choice of telecommunications carriers, and we appreciate your business. Please call ComTech21 at its toll-free customer service number, 1-877-694-4121, if you have any concerns or questions.

Sincerely,

Maria DelNero
Customer Service Manager